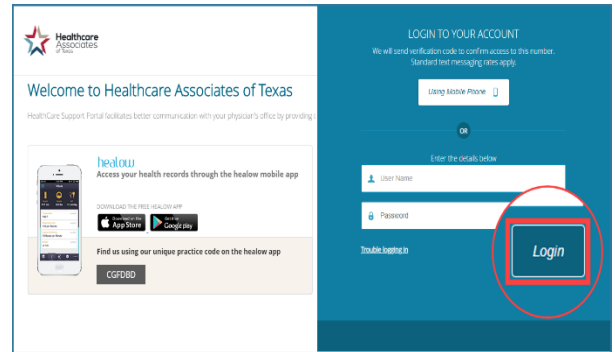
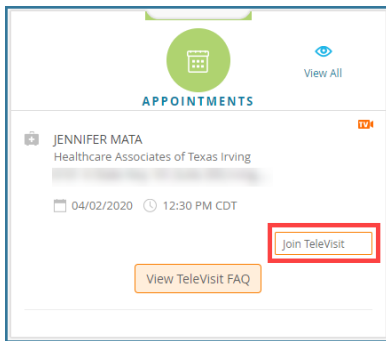




TeleVisits using the HCAT Patient Portal

The Patient Portal can be accessed at: <https://health.healow.com/HealthcareAssociates>
You can start your TeleVisit appointment through the Patient Portal by following the instructions below.

- Login to the HCAT Patient Portal using your username and password. Click [Login](#)
- On the Dashboard page of the Patient Portal, click [Join TeleVisit](#) from the appointment widget.



- A Questionnaire and Vitals screen will display. While these are not mandatory fields, we do request that you fill them out to the best of your ability.
- Click [Submit Questionnaire](#) and [Submit Vitals](#) to move to the next screen.
- The system will perform a Compatibility Check to ensure your device is capable of supporting the TeleVisit. Once this is complete, click [Proceed](#).
- A consent form will display and you will need to select [Agree](#) to begin your TeleVisit. Then click [Proceed](#).
- Click [Start TeleVisit](#) to begin the session. This will send a notification to the provider letting them know you have arrived for your visit.
- A screen will display “Waiting for...” while you wait for the provider to join the visit.

