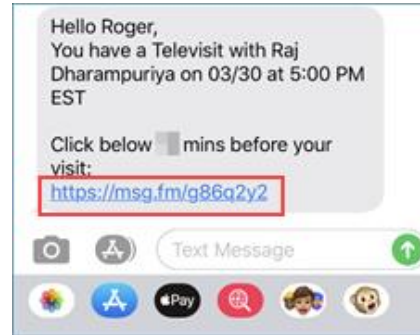
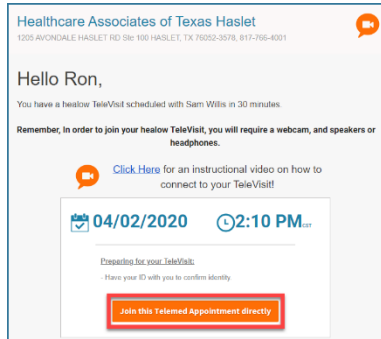




## TeleVisits using Direct Link from Email/Text Appointment Confirmation

A Direct Link to the TeleVisit appointment can be found within your appointment confirmation and reminder emails. From here, click 'Join this Telemed Appointment directly'. Additionally, a text reminder will be sent 30 minutes prior to the appointment with a hyperlink directly to the TeleVisit.



- A Questionnaire and Vitals screen will display. While these are not mandatory fields, we do request that you fill them out to the best of your ability.
- Click Submit Questionnaire and Submit Vitals to move to the next screen.

- **When accessing from a Computer:** The system will perform a Compatibility Check to ensure the device is capable of supporting the TeleVisit. Once this is complete, click Proceed.
- **When accessing from your smart device:** When prompted, you will need to allow access to your Microphone and Camera
- A consent form will display and you will need to select Agree to begin your TeleVisit. Then click Proceed.
- Click Start TeleVisit to begin the session. This will send a notification to the provider letting them know you have arrived for your visit.
- A screen displays "Waiting for..." while you wait for the provider to join the visit.

