

# **Patient Registration - Consent for Treatment**

This for must be completed before seeing the Doctor to insure accurate records for your medical file and secure payment from your insurance company. Payment arrangements must be made at time of services.

| HCAT Use Only: Chart Number:  |                         | <del></del>     |                |                 |
|---|-------------------------|-----------------|----------------|-----------------|
| Phone:  | Fax:                    |                 |                |                 |
| Patient Information   |                         |                 |                |                 |
| Patient's Last Name:  |                         | First Name:     |                | Middle Initial: |
| Social Security #:  |                         | Marital Status: |                |                 |
| Gender: ☐ Male ☐ Female Ag  | je:                     | Birth Date:     |                | _               |
| Home Phone:   | Cell Phone: _           |                 | Other Phone: _ |                 |
| Mailing Address:  |                         |                 |                |                 |
| Residential Address (if different): _   |                         |                 |                |                 |
| City:   | State: _                |                 | Zip:           |                 |
| Email Address:  |                         |                 |                |                 |
| Race:   | Preferred Lai           | nguage:         | Ethnicity:     |                 |
| Insurance Information - Please g Primary Insurance: (subscriber is th Policy Holder/Subscriber Name (if | ne person who is the p  | policy holder)  |                |                 |
| Date of Birth:  | ·                       |                 |                |                 |
| Patient's Relationship to Policy Hol  | der/Subscriber:         |                 |                |                 |
| Primary Care Physician if listed on   | the Insurance Card: _   |                 |                |                 |
| Secondary Insurance:  |                         |                 |                |                 |
| Policy Holder/Subscriber Name (if   | different from patient) | :               |                |                 |
| Date of Birth:  | Gender: □ Male          | e 🗆 Female      |                |                 |
| Patient's Relationship to Policy Hol  | der/Subscriber:         |                 |                |                 |
| Emergency Contact Information   |                         |                 |                |                 |
| Name:   |                         |                 |                |                 |
| Relationship:   |                         | ntact Number:   |                |                 |



| Provider or Referring Doctor                                    | r Information  |   |  |
|---|--|---|--|
| Which Doctor or Provider are                                    | you here to see?                                     |   |  |
| Referring Doctor Name/Numb                                      | er:  |   |  |
| Additional Information  |  |   |  |
| Employer/Occupation:  |  |   |  |
| Employer Contact Phone Num                                      | nber:  |   |  |
| Are you an employee of Health                                   | ncare Associates or a f                              | family member of an employe                                       | e? □ Yes □ No  |
| If yes, whom are you related to                                 | o and how are you rela                               | ited?:  |  |
| How did you hear about us?                                      | ☐ Google Ad<br>☐ Family Friend                       | ☐ Google Search☐ Other Dr.  | ☐ Social<br>☐ Insurance Provider   |
| HCAT. I understand I am respo<br>understand if the insurance in | onsible for all charges i<br>formation I provided is | insurance does not pay includ<br>not correct this could result in | for payment of insurance benefits to<br>ling non-covered procedures. I also<br>In my claims not being processed by the<br>Itment as deemed necessary by HCAT |
| Patient (Guardian) Signature                                    |  | Printed Name  |  |



Patient History Form

This is a confidential record.

Information contained here will not be released to anyone without your authorization to do so.

| Today's Date:  | Date of last physical exam: |           |                        |                |                  |           |                      |            |  |
|--|-----------------------------|-----------|------------------------|----------------|------------------|-----------|----------------------|------------|--|
| Last Name:   | First Name:                 |           |                        |                |                  |           | DOB:                 |            |  |
| Current prescription   | medicines: I                | □ None    |                        |                |                  |           |                      |            |  |
| Name of Drug   | MG Dose                     | # Tablets | #Times/Day             | Name of Dru    | ıg İ             | MG Dose   | # Tablets            | #Times/Day |  |
| 1  |                             |           |                        | 4              |                  |           |                      |            |  |
| 2  |                             |           |                        | 5              |                  |           |                      |            |  |
| 3  |                             |           |                        | 6              |                  |           |                      |            |  |
|  |                             | Past I    | Medical, Fa            | mily & Socia   | al History       | ′         |                      |            |  |
| List any personal pas<br>Illness or Surgery                      |                             | Dat       |                        | ness or Surger | •                |           |                      | Pate Pate  |  |
| Tobacco Use? Type of Tobacco Use Alchohol Use? Illegal Drug Use? | □ Never                     | □ Dip     | Dccasionally Cigarette | _              | □ Pipe<br>□ Beer | □ e-c     | cigarette<br>ne □ Li | quor       |  |
| List all chronic health (ex, diabetes, tuberch                   | ı illnesses in              | your imme | diate family           | ·              |                  | Relat     | ionship              |            |  |
|  |                             |           |                        |                |                  |           |                      |            |  |
| Last Mammogram: _  |                             |           | Last Pap:              |                | Last PSA         | or Prosta | te Exam:             |            |  |
| Last Bone Density: _   |                             |           | Last Stress Tes        | st:            | _ Last EK0       | 3:        |                      |            |  |
| Last Colonoscopy: _  |                             |           |                        |                |                  |           |                      |            |  |
| Are you on a special   | diet?                       | □ Yes □ N | No (If yes, pleas      | se explain):   |                  |           |                      |            |  |
| Do you exercise regu   | ılarly?                     | □ No □    | Daily □ Wee            | ekly 🗆 Othei   | r:               |           |                      |            |  |



| Do you have allergies? ☐ Yes    | □ No (If yes, please explain): |       |
|---------------------------------|--------------------------------|-------|
| Advanced Directive? ☐ Yes ☐     | ] No (Living Will)             |       |
| Hepatitis A, B, C               | _ Risks                        |       |
| Exposure to Hepatitis:          | □ Yes □ No                     |       |
| Tattoos?                        | □ Yes □ No                     |       |
| Blood transfusion prior to 1992 | ?? □ Yes □ No                  |       |
| Immunizations (date)            |                                |       |
| Flu:                            |                                |       |
| Pneumonia:                      |                                |       |
| Diptheria/Tetanus:              |                                |       |
| Shingles:                       |                                |       |
| Other:                          |                                |       |
|                                 |                                |       |
| Physician:                      |                                | Date: |



# **Review of Systems**

Do you know or have you had any problems related to the following systems? Check **Yes** or **No** 

| Physic  | cian:  |                         |                      | Date:  |                         |                      |
|---------|--|-------------------------|----------------------|--|-------------------------|----------------------|
| Physic  |  |                         |                      |  |                         |                      |
|         |  |                         |                      | Other (i.e. Sexual Trauma)   | □ Yes                   | □ No                 |
|         | Are you having pain? Is it adequately controlled?                  | □ Yes<br>□ Yes          | □ No<br>□ No         | Sexual performance satisfacto  | ☐ Yes                   | □ No                 |
| Pain    | Last Eye Exam - Date:<br>Last Dental Exam - Date:                  |                         |                      | Sexual History Are you sexually active? Change in sex drive?               | □ Yes                   | □ No<br>□ No         |
| Last E  | ye & Dental Exam   |                         |                      | Have you considered suicide?   | □ Yes                   | □ No                 |
| Cardio  | vascular<br>Chest Pain:<br>Varicose Veins:<br>High Blood Pressure: | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No | Psychologic Are you generally satisfied wit  Do you feel severly depressed | ☐ Yes<br>!? ☐ Yes       | □ No<br>□ No         |
|         | Other:   | ☐ Yes                   | □ No                 | Other:   | ☐ Yes                   | □ No                 |
| Gastro  | ointestinal Abdominal Pain Nausea/Vomiting Indigestion/Heartburn   | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No □ No □ No       | Hematologic/Lymphatic<br>Swollen Glands<br>Blood clotting problem          | □ Yes                   | □ No                 |
| _       | Other:   | ☐ Yes                   | □ No                 | Shortness of breath Other:   | □ Yes<br>□ Yes          | □ No<br>□ No         |
|         | Excessive Thirst<br>Too Hot/Too Cold<br>Tired/Sluggish             | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No | Respiratory<br>Wheezing<br>Frequent Cough                                  | □ Yes                   | □ No                 |
| Endoc   |  |                         |                      | Other:   | ☐ Yes                   | □ No                 |
|         | Dizzy Spells Numbness/Tingling Other:                              | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No | Urine retention<br>Paintful urination<br>Urinary Frequency                 | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No |
| Neurol  | Tremors  | □ Yes                   | □No                  | Other:   |                         |                      |
|         | Other:   | ☐ Yes                   | □ No                 | Sinus Problem  | ☐ Yes<br>☐ Yes          | □ No □ No            |
| Allergi | c/Immunologic<br>Hay Fever<br>Drug Allergies                       | □ Yes                   | □ No<br>□ No         | Ear/Nose/Throat/Mouth Ear Infection Sore Throat                            | □ Yes                   | □ No                 |
|         | Other:   | ☐ Yes                   | □ No                 | Other:   | ☐ Yes                   | □ No                 |
|         | Blurred Vision<br>Double Vision<br>Pain                            | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No | Joint Pain<br>Neck Pain<br>Back Pain                                       | ☐ Yes<br>☐ Yes<br>☐ Yes | □ No<br>□ No<br>□ No |
| Eyes    |  |                         |                      | Musculoskeletal  |                         |                      |
|         | Headache<br>Other:   | ☐ Yes                   | □ No                 | Persistent Itch Other:   | □ Yes                   | □ No                 |
| 0011011 | Fever<br>Chills  | □ Yes<br>□ Yes          | □ No<br>□ No         | Skin Rash<br>Boils   | □ Yes<br>□ Yes          | □ No<br>□ No         |
| Consti  | tutional Symptoms  |                         |                      | Integumentary  |                         |                      |
| Patien  | t Name:  |                         |                      |  |                         |                      |



## **Financial Policy**

Healthcare Associates of Texas, Healthcare Associates of Irving, Boardwalk Diagnostics, Boardwalk Pharmacy, Boardwalk Physical Medicine, and Smart New You ("Provider") recognized the need for a clear understanding between our patients and their healthcare providers regarding protected health information and the financial policies related to the provision of healthcare services. We dedicate ourselves to providing the best possible care for you, and the information below is provided to avoid misunderstanding concerning our financial policies and associated protected health information.

- 1. **Payment:** Payment is due at the time of your visit. Payment includes any amounts due for copayments, coinsurance, unmet deductibles, non-covered charges and any balances from prior visits. If you do not carry insurance, or if your coverage is currently under a pre-existing condition clause, paymnt in full is due at the time of your visit. We require you to present your insurance ID card and driver's license at registration due to the increasing frequency of identity theft.
- 2 **Insurance:** We are participating, in-network providers with most insurance plans. Please remember that you insurance is a contract between you and your insurance company. It is your responsibility to verify that we are a participating ("In-network") provider with your insurance. It is also your responsibility to understand what services your insurance coverage allows, and the financial responsibility you may have for such services. If your insurance plan requires a referral authorization from your primary care provider, please present this before receiving services or upon registration. We will make our best estimate of the amount you owe for each visit prior to your arrival; however, any contractual amounts not paid by your insurance will be your responsibility. If your insurance company does not pay Provider within 60 days from receipt of a clean claim, the balance will become your responsibility. If we later receive payment from your insurer, we will refund any overpayment to you lest any outstanding patient balances.
- 3. **Secondary Insurance:** The Texas Department of Insurance requires the patient to provide secondary insurance coverage to the provider, if applicable. Patient agrees to provide such information. Patient agrees to notify Provider of any future additions, changes or deletions of primary or secondary insurance coverage.
- 4. **Prompt Pay:** If you do not have insurance coverage, please be prepared to pay in full from your services at each visit. I understand that what is collected up front is only an estimate and I may get a bill.
- 5. **Returned Checks:** Returned checks and stopped payments will incur a \$30 service charge and are subject to collections activity. You will be required to bring cash, certified funds or money order to cover the amount of the payment plus the service charge before receiving services from our staff or physicians. Stopped payments constitute a breach of our payment policies and bad checks are subject to prosecution in Dallas County.
- 6. **Accounting Principles:** Patient payments and credits for existing balances are applied to the guarantor's oldest charges first.
- 7. **Forms Fee:** Completing forms such as long-term care, life insurance, and Family Medical Leave Act (FMLA) (\*Administrative Forms") requires considerable office staff time and time away from patient care for our doctors. Provider charges a processing fee of \$25 per forms and completion fee of \$5 per page (maximum \$50 per form) for Administrative Forms. Payment is due at the time of the request. Provider will charge an additional fee for forms associated with special exam such as school, camp, sports participation and disability determination.
- 8. **Medical Records Copying:** Provider will not charge for transferring medical records directly to another physician's office. Provider charges \$6.50 for the first (20) pages and \$0.50 per page more than twenty form requests to copy and provide medical records for yourself in paper form. Provider will have 15 business days in which to copy records before making them available for the patient to pick up. These 15 business days will commence after payment for copying has been received and after the patient has signed on Authorization of Records Release Form. For an electronic copy of your medical record, Provider will charge \$25.00 for the first 500 pages.
- 9. **Billing Office:** If you have questions regarding your billing statements, our accounts receivable staff is available to assist you. Call 972-258-7499 with any billing concerns.
  - a. Note: If you're a patient at our Bedford or Euless clinics, please call 817-358-5800



- 10. **Cancellations or Missed Appointments:** If you do not cancel your appointment at least 24 hours in advance, or if you are a "no-show" we may assess you a \$50 missed appointment fee. Multiple appointment cancellations or no-shows may lead to the dismissal of the patient from our practice.
- 11. **Responsibility for Payment:** I understand that I am financially responsible to Provider for charges not covered by the assignment of insurance benefits. Failure to keep your account balance current may require us to cancel or reschedule your appointment.
- 12. **Assignment of Insurance Benefits:** I authorize Provider to submit claims on my behalf directly to Medicare/ Medicaid/my private health insurance carrier. Provider will collect payment for supplies and services provided. I understand that I am financially responsible to the Provider(s) for the charges not paid or payable.
- 13. **Release of Information:** I authorize and direct Provider to release to government agencies, insurance carriers, or others who are financially liable for such professional and medical care, all information needed to substantiate claims and payment.
- 14. **Collection Fees:** I understand if my account reaches collection status, any additional fees incurred due to this, will be added to my outstanding balance, including but not limited to late fees, collections agency fees, court costs, interest, and fines. I understand that these additional fees will be my responsibility to pay in full.
- 15. **Children of Separated or Divorced Parents:** By signing below, the parent or guardian who signs a minor child into our office on the initial visit accepts responsibility for payment for that visit. Provider is not responsible for sending bills or records to the other parent/guardian. We will communicate about treatment and payment with the parent or guardian who signs in the patient. Parents and/or guardians are responsible for communicating with each other about treatment and payment issues.
- 16. Consent to Treatment: I consent to treatment as deemed necessary by HCAT providers and employees.

| I have read and understand the Provider's financial policy, and I agree | to be bound by its terms. |
|---|---------------------------|
| I also understand and agree that the Provider may amend these terms     | from time to time.        |
|   |                           |
| Signature of Patient (or Guarantor, if applicable)                      | Date                      |



## **HCAT Physical Exam and Wellness Care Information**

Annual physical exams/wellness care is strongly encouraged, especially in adults over the age of 40. HCAT providers encourage these exams yearly to help identify conditions early and to improve your overall quality of life.

### Annual exams are used to:

- Screen and identify illnesses/disease processes, so that they can be treated early.
- Update medical history, family history, and any pertinent medical information.
- Screen for depression, falls, alchohol use, and other potential safety concerns.
- Provide necessary immunizations.
- Educate and encourage ways to improve and maintain a healthy lifestyle.

## Annual exams are NOT used to:

- Discuss acute health problems. Depending on the acute need, the appointment may be converted to address that concern.
- Discuss new or changing chronic health conditions in detail.
- Because we know your time is valueable, your provider will discuss items outside of your physical only if time allows. Based on your insurance, this may generate an office copay or another appointment on another day.

### Items included with annual exam:

Many insurance plans cover an annual exam at no cost to the patient. However, some plans limit the covered items to bare bones screening such as a chemistry panel, thyroid screening, and cholesterol screening. HCAT providers follow the best practices that they see fit for your health with the thorough and complete screenings based on your medical needs. For this reason, HCAT providers cannot, under certain circumstances, only deliver medical care that your insurance considers a "free" item. If you need care outside of the "free" physical, some of those elements may fall towards your deductible. This is not a Healthcare Associates policy. It is based on your insurance plan. Your provider will only order what is necessary for your care.

We have provided a list of some screening that may be performed at HCAT during a wellness visit. Please note that all screenings will not be performed on all patients. Screening are performed based on medical necessity.

Lab Tests: Complete Blood Count (CBC), Complete Metabolic Panel w/ Magnesium (CMP, Mg) Lipid panel (cholesterol), Thyroid screening, and urinalysis (UA). Additional lab tests may be performed based on current diagnosis, age, or clinical presentation.

**Breast Exam/Mammogram:** Female patients can receive a breast exam to check for abnormal lumps or any other signs of breast cancer. Mammography is typically started at age 40-50, and recommended every 1-2 years. Recommendations are based on your history, exam, and provider's recommendations. If a mammogram is needed, an order will be placed at the time of your visit.

**Pap Smear/Pelvic Exam:** The pap smear is a screening for cervical cancer. Women should begin screening at 21 years or two years after becoming sexually active (whichever comes first). Subsequent screenings are recommended every 1 to 5 years, as recommended by your healthcare provider and results of your testing.

**Testicular Exam:** Men should be completing self-exams each month. Please discuss any lumps, changes in size, and/ or tenderness with your provider.

**Prostate Exam:** In general, using the prostate-specific antigen (PSA) and digital rectal exam to screen for prostate cancer has pros and cons. It is recommended to discuss this with your provider. Screening is recommended to start at age 40-50, based on family history.

**Colorectal Cancer for Screening:** Screening for colon cancer usually begins at age 45-50. However, it may begin sooner based on family history and/or clinical presentation. There are options available for this screening, so pleae discuss with your provider.



**Electrocardiograph (EKG/ECG):** This test is performed on all men age 40 and over, and all women age 50 and over. This test detects abnormal heart rate/rhythm. If you are experiencing, or have a history of chest pain, please discuss with your provider. Additional testing may be indicated.

Chest X-Ray: Chest x-ray may be performed for those patients with a history of respiratory or cardiovascular illnesses.

**Bone Density (DEXA Scan):** Bone density screening is performed on women after menopause, to detect osteoporosis. Screening may be performed earlier, if clinically indicated.

**Balance Testing/Fall Assessment:** Balance testing is performed on all patients 65 years and older. This test evaluates balance, and determines those who are at an increased risk for falls. With early detection, various programs may be recommended, in order to decrease the risk for falls, and/or increase mobility and quality of life.

**Retinal Imaging:** Retinal scans are to be done on all diabetic patients at least yearly. Testing involves taking a photo of the retina, in order to view the vessels in the eye. Screening is performed even if you see an eye doctor yearly.

**Sudoscan/SSR/QSART**: QSART testing is performed to determine nerve damage. Screening is generally performed starting at age 65, on diabetic patients, or any patients with a known history of nerve damage/problems. Testing consists of placing the hands and feet on a metal plate, and sitting still for 3 minutes. Small nerve fibers and sweat production are evaluated to determine nerve response.

**Ankle Brachial Indes (ABI):** ABI testing is performed to determine vascular disease. This screening is generally performed starting at age 65, on patients with an increased risk of vascular disease (diabetes, hypertension, etc) or patients with a known history of vascular disease. This testing consists of 3 blood pressures taken on the right side of the body, followed by 3 blood pressures being taken on the left side of the body.

| I have reviewed and understand the HCAT physical and wellness exam information provided to me: |      |  |  |  |
|--|------|--|--|--|
|  |      |  |  |  |
| Patient Signature  | Date |  |  |  |